



2012-2013 Annual Report

Building Community...Building Futures!

Message from the Executive Director

As we carry on with our daily work of building community and building futures, OCCAC has been hard at work developing a new strategic plan to carry the organization into the future. Creating a new vision while honoring the past though is never easy. Thanks to a unique, collaborative team of folks—including the Board of Directors, a guiding coalition of local leaders, our leadership team, and a new group of Volunteers in Service to America (VISTA) and AmeriCorps volunteers—we have made great progress with determining how to implement our plan. Implementation is the key word!



Though we have big plans, we also have very limited resources. This year we have been forced to cut back in many ways—restructuring the staff, reducing the number of managers, and outsourcing our weatherization and rehabilitation work to local contractors. It’s all about working smarter. Despite a downturn in funding, we have once again been recognized for our excellent financial and program management by the State of Washington and our annual CPA audit firm. We are still delivering highly quality programs with an efficient staff of 15, four VISTAs volunteers, and one AmeriCorps volunteer. We are running lean, but we have remained focused on meeting the needs we see all around us especially hunger prevention, affordable housing, and community building.

To us, community building is not a catch-all term. It’s an innovative approach. We know that our daily work educating our clients in self-sufficiency and engaging the community in our work actually builds a stronger workforce and can make us all more prosperous. You may know the old axiom “A rising tide lifts all boats.” To make this a reality, we have banded together with community donors, volunteers who help in a wide range of activities including gleaning and food bank assistance, and our fellow community service providers. With this creative approach, we are making Okanogan County a place where we are all cared about and cared for. I hope you contact me today to discuss the many ways that you can make a difference in our community.

Lael Duncan
Executive Director

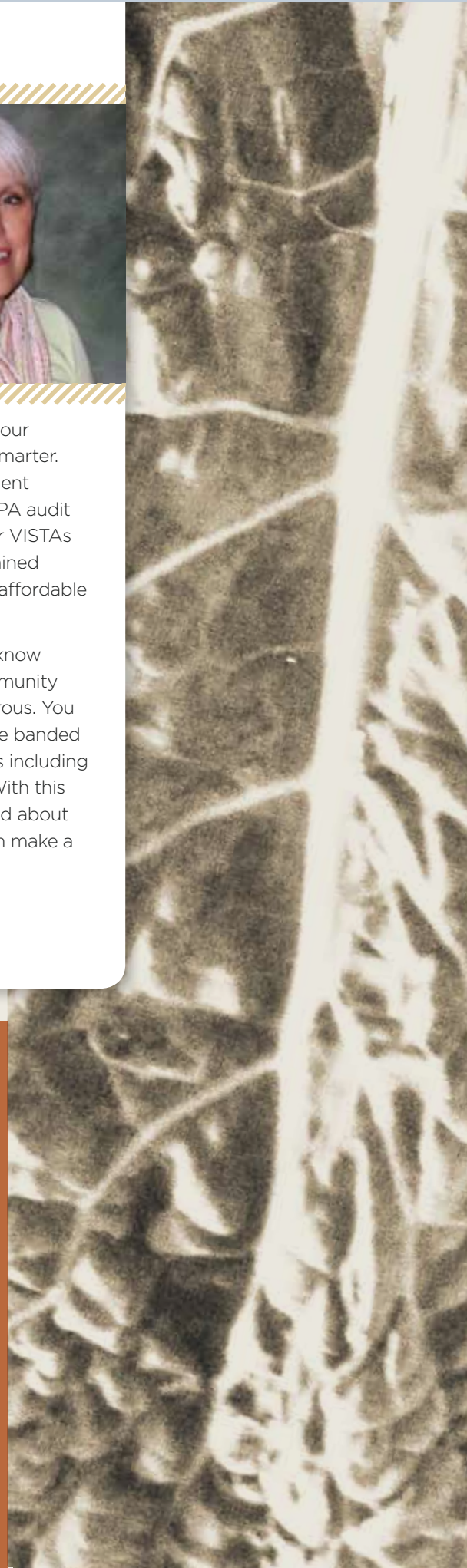
Who We Are

MISSION

OCCAC is a community building organization. We work with community members of all groups to raise the poor out of poverty, to feed the hungry, to provide affordable housing for all, to empower community members through education, and in the process to return prosperity and hope for the future to our county.

VISION

We envision a community where individuals and families are thriving: they can meet their needs, are economically sustainable, have a sense of pride and belonging, and are able to give back to their communities. We seek to ensure our communities are healthy, safe, and collaborative. We nurture vibrant economies, celebrate cultural diversity, support the arts and education, respect the environment, help provide access to viable transportation, housing, and affordable health care, and value all residents throughout their lives.



What We Do

Emergency Services: We provide a vital community lifeline to prevent homelessness and help people keep up with their utilities. Our services include rental assistance, emergency shelter, and energy and utility assistance.

Weatherization: We help keep homes maintained and energy-efficient to improve the quality of life of Okanogan residents. Our services include weatherization through broken glass replacement and insulation installation, home improvement programs such as new roofs or electrical systems, and fee-based assessment services.

Food Programs: We work hard to fight hunger in our community through our food bank services. We also take a holistic approach to nutrition education through gardening, produce gleaning, and hands on classes.



Our Impact: The Need for OCCAC's Services

In 2012, we experienced reduced funding due to state and federal budget cuts. OCCAC had to adjust by operating with fewer staff and resources, and many people who still need help are on a waiting list. Yet here is the amazing work we were able to accomplish:

- **Fighting Hunger:** 12,215 people facing hunger received nutritious food through our Food Bank. 244 senior citizens received supplemental food, though 56 eligible seniors are currently on a waiting list.
- **Keeping Families Warm:** 899 families received energy assistance totaling \$485,131, though 307 families were left unserved. 36 homes were weatherized to improve energy conservation and 10 homes were rehabilitated.
- **Reducing Homelessness:** Since 2004 the homeless point-in-time count has gone from 423 people to 106, driven in part through our increased partnership within our Housing Coalition and the development of two facilities, The Shove House at OBHC and Pine Meadows Senior Housing in Omak - a partnership of OCCAC and the Housing Authority of Okanogan County.
- **Preventing Eviction:** 8 families on average per month received emergency shelter to prevent homelessness. 31 families per month received rental assistance to prevent eviction.
- **Mentoring Youth:** 6 foster youth are being mentored on an ongoing basis.

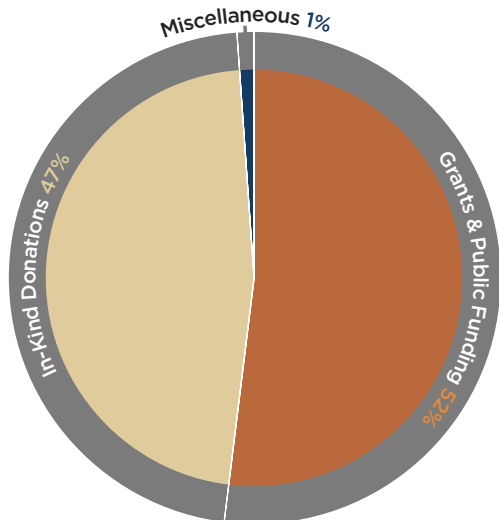
A Family's New Start

A couple with their 3-month-old daughter recently came into our OCCAC office for shelter assistance. The city had condemned their rental home due to the landlord's lack of upkeep, dangerous fire hazards, and bad electrical wiring. This couple had already been living in the home for 3 months without running water as the landlord abruptly refused to pay the water bill. We were able to help them secure 7 nights of shelter. During this time, they worked with our family advocate to locate affordable housing and get connected with legal services to deal with the past landlord. With the help of all of our partners, the family now lives in a neat and clean little one bedroom house. The parents have been counseled in budgeting and the father has been fully employed now for several months. Through a number of our programs—Financial Literacy, Housing Assistance, Food and Nutrition—we successfully stabilized their lives and helped them get back on their feet.



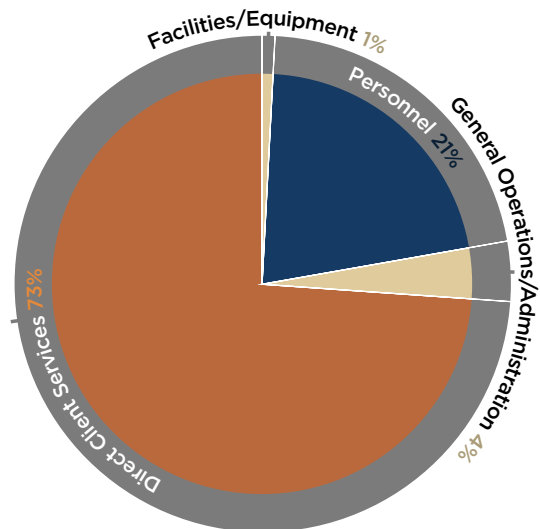
Financial Summary

2012 Revenue



Grants & Public Funding	52%	\$2,064,249
In-Kind Donations	47%	\$1,875,265
Miscellaneous	1%	\$53,229
Total Revenue		\$3,991,278

2012 Expenses



Direct Client Services	73%	\$2,980,122
Personnel	21%	\$853,979
General Operations/Administration	4%	\$191,395
Professional Fees	1%	\$28,800
Total Expenses		\$4,054,296

Thank You 2012-2013 Supporters

Staff

Anita Turner
Annie Rodriguez
Cesilia Brooks
Connie Nelson
Dava Wilson
Deborah Dudgeon
Donna Talbot
Elizabeth Ulloa-Pacheco
Faith Wakefield Mills
John Baker
John Perry
Lael Duncan
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Linda Record
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Peggy Doyle
Rachel Wilner
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Carey Hanks
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Okanogan Housing
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Okanogan Ministerial
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Okanogan National
Forest Social
Organization
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Okanogan Presbyterian
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Authority
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State of Washington
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Valley Firewood
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Andy Lampe
Art Nordang
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Bunny Laine
Buster Carter
Dan Brown
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