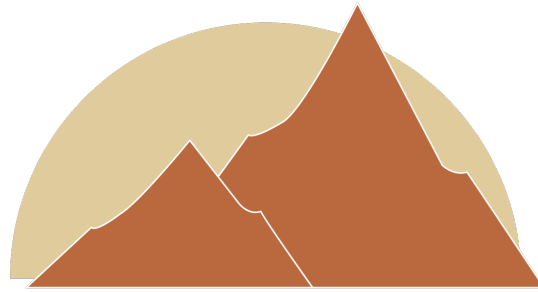


ANNUAL REPORT 2016 OKANOGAN COUNTY COMMUNITY ACTION COUNCIL



OKANOGAN COUNTY
COMMUNITY
ACTION
C O U N C I L

3/20/2017

*Helping people....
changing lives!*

Presented in Public Hearing before

Okanogan County Board of Commissioners

Annual Report 2016

Okanogan County Community Action Council

BUILDING COMMUNITY...BUILDING FUTURES!

History and Mission

OCCAC celebrated 51 years serving our community in 2016. We were incorporated as a private non-profit 501(c)3 organization in 1965, and are governed by an all volunteer Board of Directors which maintains equal representation from the public, private and low-income sectors of the community. Throughout our history, OCCAC has relied primarily on federal and state funds to offer an ever-changing range of services to residents of Okanogan County. Organizations started either directly or with the assistance of OCCAC include: COMMUNITY SCHOOLS, HEAD START, FAMILY HEALTH CENTERS, DISPUTE RESOLUTION CENTER, HOME HEALTH CARE, THE SUPPORT CENTER, OCCED(merged to become the ECONOMIC ALLIANCE), SENIOR CITIZEN CENTERS AND HOUSING AUTHORITIES IN OROVILLE, BREWSTER, AND OKANOGAN COUNTY.

MISSION STATEMENT

OCCAC is a community building organization.

We work with community members of all groups

to raise the poor out of poverty, to feed the hungry,

to provide affordable housing for all,

to empower community members through education,

and in the process to return prosperity and hope for the future to our county.

Safety Net services in changing times

Community Action continues to provide Food Warmth and Shelter as we always have. In 2016, we began the process of agency recovery after diverting many of our resources and services in response to the record breaking wildfires of the previous two years. While continuing to use donated funds for fire survivor recovery in partnership with the Okanogan County Long Term Recovery Group, we also assisted the influx of newly homeless people challenged by dramatically increased rental costs that occurred after the fires.

CHALLENGES ARE NOTHING NEW IN THE WAR ON POVERTY!

We forged ahead and accomplished much in basic services as follows:

- **637** families received energy assistance with over **\$321,000** paid to local businesses including the PUD
- Payments to local businesses including contractors, grocery stores, heating suppliers, and landlords exceeded **\$1,011,790** million dollars into the local economy
- **5820** pounds of food were purchased from local growers in a new Farm to Food Bank grant. Over **10 tons of food** was gleaned from over 50 farmers and gardeners by volunteers who believe in making a difference!
- The Housing Coalition for Okanogan County, led by OCCAC welcomed Room One as a member and facilitated investment of over **\$390,000** to provide repairs of existing homeless facilities, homelessness prevention, and emergency shelter. The Coalition worked with the local Omak Churches & Manfisher Ministries during January and February 110 nights of shelter were provided to the homeless.
- The Point in Time Count and Day of Services for the homeless saw **120 individuals** receive a variety of services including connection with veteran benefits, a warm meal, health screenings, warm clothing, and connection to housing resources among other things. **68 individuals were counted this year down from our all time high of over 500!** Our efforts have made a difference!!
- **20 homes** were weatherized to increase conservation, and a **\$500,000** grant will begin the rehabilitation and repair of low income homes in 2017.
- **\$1,937,256** IN KIND donations of food enable us to expand food donations to all the food banks in the county that served **6,939** unduplicated people who were experiencing hunger. **That's 17% of our county!**

Sharing credit while sharing food:

OCCAC is the originator of the Okanogan Food for All program – although it turns out that there is a similar program name from Catholic Charities who informs us that this name originated with a campaign to fight hunger by Pope Francis - they say there are no new ideas and **we are happy to share our inspiration with the Pope** – it certainly speaks to the divine nature of this work!

This is a community wide effort and we collaborate closely with Catholic Charities and all of the Food Pantries in Okanogan County. As the Food Distribution Center (Food BANK) we do purchasing and distribution to all the local food pantries and feeding centers such as the senior centers.

In 2016 we also co-sponsored classes on good Nutrition on a Budget classes thanks to partnership with **WSU Extension Service and Heidi Schmidt. Special kudos go out to our vista Food for All Coordinator last year - Andrea Fercho!**

Hazel Burnett Award Winner:

Long-time Okanogan County Resident Hazel Allen Burnett was born in the Pine Creek area and graduated from Omak High School in 1943. She lived in Oregon and California for a time before returning to Omak. She began working for the Okanogan Community Action Council in 1967 as fiscal officer and secretary, and retired in 1981 as executive director. Burnett also served as chair of the Omak Hospital Board. She was instrumental in the establishment of the WVC at Omak campus; as one of its founding board members, she earned the Emeritus Award in 1996 for her service. Burnett was highly regarded by Governor Jay Inslee, having managed his campaign for the legislature in his first run for office.

In January 2016, The Board of Directors awarded the First Annual Hazel Burnett Award to Frank Zierlien for his tireless and faithful service to the community not only as a long-standing member of the OCCAC Board, but also for his ministry to jail inmates, and involvement in Habitat for Humanity.

Awards

In 2016 OCCAC was awarded the prestigious 2016 Partner of the Year Award from the State Association of Realtors for their work with fire survivors from the 2015 fires. Our immediate response to stabilize families the day the fires broke out prevented even greater tragedy for our community as we worked to minimize red tape and encourage donations to replace the FEMA individual assistance dollars that were denied. We were so heartened to receive this acknowledgement of the hard work that all of our staff participated in to serve our community.

Washington State Department of Veterans Affairs awarded a professional services contract to study the potential for our Freedom Homes project training Veterans coming home from the gulf wars to help provide housing for Veterans (many from Vietnam era) who need replacement housing or who may be served by our Supportive Services for Homeless Veterans and Families. The entire study is now being shared statewide as we seek start up funding.

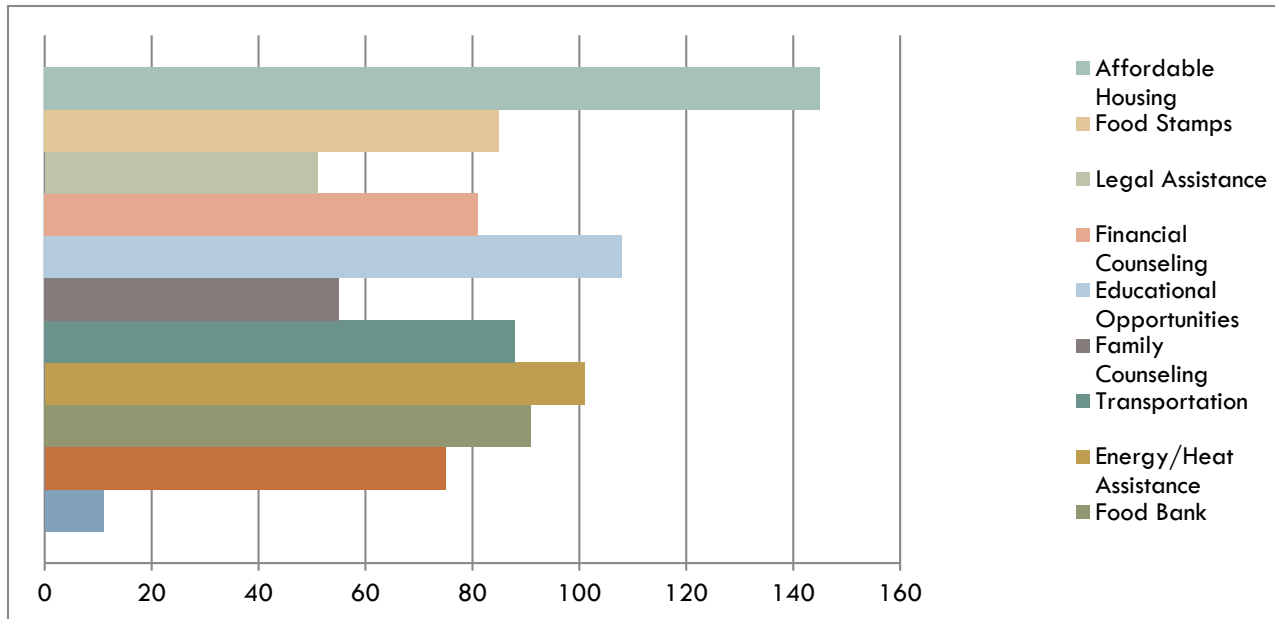
Strategic Planning

We have experienced much success over 51 years – people have been fed and housed and moved forward with their lives. The times, however, are changing and we embraced the long range planning and evaluation processes outlined in the work of Peter Drucker with input from our community needs survey that was conducted in 2015. We are putting all program activity through the filter of a LOGIC MODEL that identifies alignment with our mission, what we expect to happen as a result of the funding, regular evaluation of results throughout the program term, data collected, and final outcomes of programs.

People completing our survey identified the following as most important to lifting people out of poverty:

- AFFORDABLE HOUSING
- FAMILY WAGE JOBS
- HEATING ASSISTANCE
- TRANSPORTATION
- FOOD ASSISTANCE

206 SURVEYS WERE COMPLETED AND TOLD US THESE ARE THE HIGHEST NEEDS:



FROM THE RESULTS OF THE COMMUNITY SURVEY OUR BOARD DEVELOPED THE FOLLOWING STRATEGIC PLAN FOR 2016/2017 ATTACHED AS AN ADDENDUM TO THIS REPORT

STAY TUNED FOR THE PRESENTATION OF OUR VISION AND GOALS IN MAY!

FINANCIAL INFORMATION

| | | |
|--|--------------|---------------------|
| BEGINNING YEAR BALANCE | | \$827,047 |
| TOTAL REVENUES | | \$ 3,758,950 |
| Public Funds | 51.3% | |
| Private Funds | 48.7% | |
| <hr/> | | |
| Grant or Contract | 52.4% | |
| Grant generated income | 1% | |
| Misc Income/Donations | 1.4 % | |
| In-Kind Contributions | 46.3% | |
| TOTAL EXPENSES | | \$ 3,739,957 |
| Salaries/Wages | 17.4% | |
| Employee Benefits | 4.8% | |
| Operations | 5.7% | |
| Direct Benefit | 26% | |
| Donated in-kind services | 46.5% | |
| YEAR END BALANCE | | \$846,040 |
| ADMINISTRATIVE AND BOARD ACTIVITY = 8.66% OF EXPENSES | | |

COMMUNITY PARTNERS

OKANOGAN COUNTY PUD

J & C KALBERER

WYMAN YOUTH TRUST

COMBINED FUND DRIVE

ST ANNE'S EPISCOPAL CHURCH

SILVER SAGE SPA

ISAAC OLSON - OLSON BROTHERS
BAND

SUNOPTA

HEATHER BURGER

LINDA HAMSTRA

KARLENE VANDERWILT

JUDY MARGESON

ROCHELLE MURRAY

DANELLE ALEXANDER

ROBERT SPINNER

STEPHANA TIMMER

LYNDEN FIREFIGHTER ASSOCIATION

SPOKANE ALUMNAE CHAPTER OF
ALPHA IOTA

BENEVITY -PAUL ALLEN FOUNDATION

NICHOLAS & MARGARET PETLOW

CATHERINE BARNES

SHERRY CARLSON

DOROTHY DONAHUE, PATRICA D

PATTY DESHARNAIS

RAY DONANUE

LAURA DONAHUE

WENDY OELKE

OUR LADY OF THE VALLEY

JOSEPH AND LOUISE LADOUCEUR

KERRI DONAHUE

ST ANNE'S EPISCOPAL CHURCH

CHARLES STOOKEY

WA SECRETARY OF STATE - CFD
DONATION

OKANOGAN PRESBYTERIAN CHURCH

LAEL DUNCAN

CHARLES & JANYTH ARVIDSON

EDITH M. TILLMAN

MORRIS KANEKUNI

H&R BLOCK

JOSEPH E. LADOUCEUR

KIWANIS CLUB OF OKANOGAN

BOARD MEMBERS(ALL IN 2016)

ST ANNE'S EPISCOPAL CHURCH

MARK ROBERTS

BOARD OF DIRECTOR'S DONATION

SOS

AMAZON SMILE

RENT-A-CENTER

MARK ROBERTS

BANNER BANK

FRONTIER HOME HEALTH AND
HOSPICE, LLC

WARREN & NANCY KANE

MARK ROBERTS

WILMINGTON TRUST

MORRIS KANEKUNI

DWAYNE & MELISA TURNER

BRUCE DYKSTRA

OKANOGAN HOUSING COALITION
MEMBERS

OKANOGAN OMAK ROTARY

WASHINGTON STATE DEPARTMENT
OF COMMERCE & DEPT OF
AGRICULTURE

Staff contibuting

OKANOGAN COUNTY COMMUNITY ACTION COUNCIL

BOARD OF DIRECTORS

Elected Officials

Jim Detro, County Commissioner

(vacant) Commissioner Representative

Sheilah Kennedy, County Commissioner

Ray Campbell, County Commissioner

Glen Schmeckel, Commissioner Representative

Carleen Anders, Mayor of Pateros

Jord Wilson, Mayor representative

Private Sector

Pedro Camarillo Sandoval Board Chair

Gordon Kyle

Nancy Nash Mendez

Elizabeth Fry

Client Sector

Earlon Patterson

Aprile Patterson

LEADERSHIP TEAM

Executive Director

Lael Duncan

Finance and Admin Director

Donna Talbot

Housing Leader

John Baker

Client Services Leader

Leeanne Montoya

Food and Nutrition Leader

John Perry

Supportive Services Leader

Shane Barton
